

Mortgage Brain takes on 15 new staff to support growth and product development

UK, October 4, 2017: Mortgage technology expert, Mortgage Brain, has hired 15 new members of staff over the past 12 months to support business growth and its ongoing commitment to product development.

The tech company invests over 40% of its expenditure each year into product development and the new staff have been brought on-board to ensure it continues to lead the way in new product development and to support the ongoing roll out of new technology and new capabilities to its growing customer base.

Mark Loffhouse, CEO of Mortgage Brain, comments, "We are here to deliver the best possible products and service for the benefit of all in the mortgage industry. As a result of our continued investment more and more customers are choosing Mortgage Brain for the provision of their technology and our investment in our products, people and service is central to this.

"Our continuous product development strategy means that we are making more capabilities available within our existing product suite, with recent examples being the digital client journey and a comprehensive commissions suite in the Key and the integration of second charge sourcing into our sourcing systems.

"We are also developing new, associated products and services for the benefit of our customers and partners such as ConveyancingBrain and LoansBrain."

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With the 15 new members of staff working across product development, testing, customer service, product display and sales, the total headcount at Mortgage Brain now stands at 123 across its offices in Croydon, London and Bromsgrove, Worcestershire.

"Delivering the best possible customer service in the way our customers would like to engage with us is essential", adds Mark.

"And it's more than just more people. We have introduced more ways to deliver excellent levels of customer service including live chat, webinars and videos in addition to the traditional face to face, phone and email support routes.

"With technology advancing at an ever increasing pace, continuous investment is critical to our future success and that of the businesses that have put their faith in us. It goes without saying then that there is much, much, more on the way."

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About Mortgage Brain Limited

- [Mortgage Brain](#) is an expert in technology and software solutions proactively supporting Lenders, Networks, Corporates and Intermediary Mortgage Advisers.
- Its integrated product suite includes First and Second Charge mortgage and Conveyancing sourcing - [MortgageBrain Classic](#), [MortgageBrain Anywhere](#), [LoansBrain](#) & [ConveyancingBrain](#), point-of-sale, CRM, compliance system - [the Key](#), online mortgage submission - [Mortgage Trading Exchange \(MTE\)](#), websites, calculators, plugins - [MortgageBrain B2C](#) and Data Analysis & Lending Solutions.
- Mortgage Brain has over 20,000 users of its products and services and is a Microsoft Gold Certified Partner.
- Industry awards include 4 times winner 'Best Technology Provider' at the Mortgage Strategy Awards, the Pink Service Award for 'Best Technology Provider', and 4 times winner of the 'Technology Advocate of the Year' at the British Mortgage Awards.
- Mortgage Brain Holdings Limited, formed in 1986, is jointly owned by Barclays, Lloyds Banking Group, Nationwide, Royal Bank of Scotland, Santander & Virgin Money.

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