

## You are cyber-safe with us

Safeguarding data is of paramount importance so we continually maintain and improve the security of our systems.

**Regular security updates:** we routinely apply the latest critical security updates to all of our systems to eliminate any known threats and ensure resistance to future ones. We do not run unsupported operating systems such as Windows XP.

**Backups:** we back up all of our hosted data so that in case of an attack or loss, you can rest assured we will have a secure copy of your uncompromised files.



**Firewalls:** we protect our systems against unauthorised access with firewalls. The recent WannaCry virus exploited a technique that is prevented by our firewalls.

**Rigorous security tests:** by using a specialist security partner, we regularly and systematically test our systems for any possible vulnerabilities.

**Automated monitoring and alerts:** our teams are made aware and able to react to any security threats.

**Resilient, scalable architecture:** we ensure the stability of your services and increase capacity when required. Our systems are hosted by industry leading internet services providers at secure data centres with virtualisation technology to provide added protection.

**Comprehensive failover process:** our standby systems are ready to take over in the event of a service interruption with minimal impact to your business.