

## MortgageBrain Anywhere Privacy Policy

This site is operated by Mortgage Brain Limited (registered number 02085187), whose registered office is 6 The Courtyard, Buntsford Gate, Buntsford Drive, Bromsgrove, Worcestershire, B60 3DJ ("Mortgage Brain"). It is available solely for use by financial advisers and intermediaries who have access to our software and services under the MortgageBrain Anywhere licence agreement (the "Service"). We may suspend access to the site at any time.

Your use of this website indicates to us that you have read and accepted our privacy practices, as outlined in this Privacy Policy. If you have any questions or concerns regarding this Privacy Policy, please contact: [GDPR@mortgage-brain.co.uk](mailto:GDPR@mortgage-brain.co.uk).

### What information about you do we collect?

When you visit our website, you may provide us with three types of information:

- (1) personally identifiable information that you knowingly choose to disclose, which is collected on an individual basis during registration for the Service,
- (2) certain details of your clients and the mortgage that they are looking for, and
- (3) certain technical information relating to the device from which you access this website.

### Personally identifiable information you choose to provide

We will ask for certain personal information from you during registration for the Service for the purpose of providing to you content and/or services that you request.

For your convenience, we offer the option for the website to remember your username. You have to explicitly give consent to do this and if you do so your username will be saved in a cookie on your computer or device.

You are the data controller for the data on your clients and the mortgages they are looking for that are entered into this website. When Mortgage Brain is hosting the website, it is the data processor acting on your behalf. You must have your own privacy policy to disclose to your clients what data is collected and how it is used. Mortgage Brain provides facilities in this website for you to carry out your responsibilities for this data as data controller.

### Non-personally identifiable information we collect:

**Cookies.** Other than as described above, we don't explicitly use cookies, but they are only valid during a particular session. We do not use cookies to save any information from one sourcing session to the next.

**Web server logs:** When Mortgage Brain is hosting the website, we will utilise standard technology called web server logs to collect information about how the website is used. Information gathered through web server logs may include the date and time of visits, the pages viewed, time spent at our website, the websites visited just before and just after our website and the IP address of the device being used. This information is analysed by us on

an aggregate basis to give information on how the website is used, we do not use this information to track individual behaviour. We delete web server logs after a period of three months. We keep the weblog analysis for a longer period, but this analysis will not contain information that identifies you as an individual.

### **Technical information we collect:**

We collect certain information regarding the device from which you access the website. This includes details of the operating system, browser, and screen resolution.

We also collect certain information regarding the usage of the website, including details of the product searches carried out and the illustrations produced. This information will record your username but will not include any data that can be used to identify your clients.

### **How do we use the information?**

We use your personally identifiable information to provide you with the Service that you have requested, and, in some cases, to contact you about our software and services.

We use certain items of your client data in order to provide details of mortgage products that match your client criteria.

We use non-identifying information collected on our website in the aggregate to better understand your use of the website and to enhance your enjoyment and experience. For example, we may use the information to improve the design and content of our website or to help support your use of the Service.

We may also provide this information in aggregated form to third parties but not in a manner that would allow identification of your individual usage.

We may provide access to your personally identifiable information when legally required to do so by law.

This website is operated wholly within the United Kingdom and no personal data collected by this website will be exported outside the United Kingdom.

### **Data Security**

When Mortgage Brain is hosting the website, we take all reasonable steps to maintain the security of the personally identifiable information that we collect. The service is operated on our behalf by one of our internet service providers from a data centre with industry standard physical and logical access controls. However, no data transmission over the Internet can be guaranteed to be completely secure. Accordingly, we cannot ensure or warrant the security of any information that you transmit to us, so you do so at your own risk.

### **Links**

This website may contain links to third party sites as well as to other sites owned and/or operated by Mortgage Brain Limited. Please be aware that Mortgage Brain is not responsible for the privacy practices of any third party sites. This Privacy Policy applies solely to information collected by this website.